

## SUNEX TOOLS® WARRANTY PROGRAM

SUNEX INTERNATIONAL, INC. WARRANTS TO ITS CUSTOMERS THAT THE COMPANY'S SUNEX TOOLS® BRANDED PRODUCTS ARE FREE FROM DEFECTS IN WORKMANSHIP AND MATERIALS. Sunex International, Inc. will repair or replace its Sunex Tools® branded products which fail to give satisfactory service due to defective workmanship or materials, based upon the terms and conditions of the following described warranty plans attributed to that specific product.

### Sunex Tools Warranty Plans:

#### > Sunex Tools® Impact Sockets, Wrenches, Screwdrivers, Specialty Tools, and Vises

These products carry a LIFETIME warranty—effective for as long as you own the product. Sunex International, Inc. will repair or replace at our option any part or unit which proves to be defective in material or workmanship. Adapters and extra thin wall impact sockets are not covered by this warranty.

#### > Sunex Tools® Bottle Jacks, Long Ram Jacks, and Jack Stands

These products carry a ONE-YEAR warranty. During this warranty period, Sunex International, Inc. will replace any unit which proves to be defective in material or workmanship.

> **Sunex Tools® Air Tools, Other Lifting Equipment, Rivet Guns, Bench Grinders, Drill Presses, and Band Saws** These products carry a ONE-YEAR warranty. During this warranty period, Sunex International, Inc. will repair or replace at our option any part or unit which proves to be defective in material or workmanship. The SXC series air tools are excepted from this warranty. SXC series tool carry a 1 year replacement warranty.

> **Sunex Tools® Torque Wrenches, Spray Guns & Spray Gun Accessories** These products carry a 90-DAY warranty. During this warranty period, Sunex International, Inc. will repair or replace at our option any part or unit which proves to be defective in material or workmanship.

> **Sunex Tools® Creepers and Service Carts & Accessories** These products carry an “As Is” warranty. These products are warranted, at the time of sale only, against defects in materials or workmanship that prevent their use.

> **Sunex Tools® Consumables** A consumable product is warranted, at the time of sale only, against defects in materials or workmanship that prevent its use. Consumable products are goods reasonably expected to be used up or damaged during use, including but not limited to cutting wheels, blades and sanding pads.

### SPECIAL NOTE FOR APPLYING WARRANTY PLANS TO PRODUCTS PURCHASED IN SETS:

If a product is purchased as a set, the warranty applies to the individual products within the set but not to the set as a whole. For example, if one item (e.g. impact sockets) in the set is found defective due to manufacturing workmanship, Sunex International, Inc. will replace that individual item (one socket) in the set, but not the entire set.

### Other important warranty information...

- This warranty does not cover damage to equipment or tools arising from alteration, abuse, misuse, damage and does not cover any repairs or replacement made by anyone other than Sunex International, Inc. or its authorized warranty service centers. The foregoing obligation is Sunex International, Inc.'s sole liability under this or any implied warranty and under no circumstances shall we be liable for any incidental or consequential damages.
- *Note: Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.*
- To request a Return Goods Authorization (RGA), contact Sunex Tools® Service Department at 877.786.3939 or fax 864.834.6651 with the following information: *your name and address, evidence of the purchase date, and description of the suspected defect.* After receiving an RGA number, return equipment or parts to Sunex International, Inc., *transportation prepaid.* Be sure to reference the RGA number on all paperwork and packaging.
- If you have any questions about warranty service, please write to Sunex International, Inc. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.
- Repair kits and replacement parts are available for many Sunex Tools® products regardless of whether or not the product is still covered by a warranty plan.